

I passed my TDVL with ComfortDelGro Taxi

Making a career switch is never easy. More so when you have to pass a test!

But that did not deter both Mr Ethan Ong and Ms Shannon Lee from wanting to become cabbies, and they even passed their Taxi Driver's Vocational Licence (TDVL) test on the first try!

Having worked in the F&B industry for two years, Ethan decided to make the career switch in May 2018, and signed up for the TDVL course online with ComfortDelGro Taxi at his friend's recommendation.

Said the 36-year-old: "The whole process, from the time I signed up the TDVL Course online to the day I took the test, had been very smooth. Cedric - our trainer - kept lessons light-hearted and easy to understand. He also shared his own taxi-driving experience with us which is knowledge you cannot find from the books." Till now, Ethan still keeps in touch with Cedric.

Upon passing the TDVL test, Ethan took up the 12-day rental-free scheme with ComfortDelGro Taxi. He said: "The 12-day trial was useful as it allows me to 'test the waters' before I took the plunge."

Discovering through the trial that he could take taxi-driving up full-time for the flexibility it provided, Ethan signed up for a 12-month rental contract, and hasn't looked back since, not even when Singapore was hit with COVID-19.

Ethan said: "Even during these tough times, I have continued taxi-driving because it gives me the

flexibility to plan my schedule and freedom to spend time with my family in between driving. The rental waivers given by the Company even until now have helped tide me over and I don't regret joining the Company."

Shannon, a hirer of nearly 1.5 years, echoed his views.

The 36-year-old made the switch to taxi-driving after giving birth as she needed flexibility to take care of a newborn. She also underwent the TDVL course taught by Cedric at ComfortDelGro Taxi before taking up a taxi with ComfortDelGro Taxi.

"The course curriculum was systematic and Cedric taught in a step-by-step way that was easy to follow. We could ask also him questions anytime if we were unsure about anything."

"As the biggest taxi operator in Singapore, ComfortDelGro Taxi provided me with the assurance that I can reach out for help anytime, and during the early phases of COVID-19, I am glad that it did," she said.

