# **COMFORTDELGRO**



### Media Release

### NETS and ComfortDelGro launch convenient in-app payment for NETS users

NETS Click, the new in-app payment method enables consumers to use NETS bank cards on apps such as the ComfortDelGro Taxi Booking App for seamless and hassle-free payments

**Singapore, October 31, 2019** – NETS and ComfortDelGro Taxi today announced the launch of NETS' new in-app payment method for taxi bookings and street hail trips made through the ComfortDelGro Taxi Booking App.

Named *NETS Click*, the initiative enables consumers to use their NETS bank cards from DBS, OCBC and UOB to conveniently pay for both mobile booking and street hail trips with ComfortDelGro taxis via the ComfortDelGro Taxi Booking App.

The partnership with ComfortDelGro Taxi marks the first time consumers can store NETS payment details on file to use their NETS bank card as an in-app payment mode. NETS will soon partner with online merchants to integrate *NETS Click* into their in-app payment process, providing consumers another option when they make payments for their purchases on their mobile devices.

To use *NETS Click* for ComfortDelGro taxi rides, passengers can add their NETS bank card to the ComfortDelGro Taxi Booking App and authenticate their identity with a one-time password sent to their registered mobile number. Subsequently, NETS can be selected as the in-app payment option for ride bookings made via the app or street hail.

For street hail trips, passengers would need to select the 'Pay for Street Hail' option on the ComfortDelGro Taxi Booking App. When they have boarded the hailed taxi, they may select *NETS Click* as the payment method on the app. They can then scan the QR Code on the taxi's cashless payment terminal, or key in the taxi number to pair the trip to *NETS Click*.

"We are pleased to introduce *NETS Click* as another option for commuters to pay for their ComfortDelGro taxi rides in a quick and seamless way. It is a handy payment solution if you are out of cash or have forgotten your wallet. We are currently partnering with online merchants to integrate *NETS Click* into their in-app payment process. In time to come, consumers will be able to choose *NETS Click* and enjoy added convenience when they shop on their mobile devices. NETS is in the business of making transactions more convenient and easier for everyone, and will continue to expand our innovation efforts," said Mr Jeffrey Goh, Group CEO of NETS.

Said Mr Ang Wei Neng, CEO of ComfortDelGro Taxi: "We were the first taxi operator to introduce NETS as a cashless payment mode on board our taxis in November 2006. Today, we are also the first taxi operator to offer *NETS Click* on a booking app. With *NETS Click*, our cabbies and passengers do not need to key in the pin number, saving them time and effort. In addition, when you choose to pay ComfortRIDE with *NETS Click*, there is no admin fee too."

From 1 November 2019 to 30 April 2020, passengers who pay using *NETS Click* for their trips made via the ComfortDelGro Taxi Booking App or street hail - can use the promo code "NETSCLICK" to enjoy S\$3 off the fares.

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### About ComfortDelGro

ComfortDelGro is one of the world's largest land transport companies with a total fleet size of about 42,300 buses, taxis and rental vehicles. It operates in seven countries – Singapore, Australia, the United Kingdom, China, Ireland, Vietnam and Malaysia – giving it the broadest footprint amongst its international peers. ComfortDelGro Taxi operates about 11,500 Comfort and CityCab taxis.

#### About NETS

The NETS Group is a leading payment services group, enabling digital payments for merchants, consumers and banks across the entire payments value chain.

The Group operates Singapore's national debit scheme enabling customers of DBS Bank/POSB, HSBC, Maybank, OCBC Bank, Standard Chartered Bank and UOB to make payments using their ATM cards or mobile devices at more than 118,000 acceptance points in the country as well as online payments. The NETS network also accepts NETSPay, UnionPay and BCA cards, and includes 52,000 Unified POS terminals and 85,000 QR acceptance points. NETS is also the issuer of CashCard and Flashpay cards.

The NETS Group manages and operates the clearing and payment infrastructure for the Singapore Clearing House Association and core electronic transfer services FAST, Inter-bank GIRO and PayNow.

It is the market leader for payment and clearing solutions (Real-Time Gross Settlement system and Cheque Truncation System) in the region with some S\$1 trillion in transaction value processed through its systems every year.

NETS is a member of the Asian Payment Network and a council member of UnionPay International.

For more information on the NETS Group, please visit www.nets.com.sg.