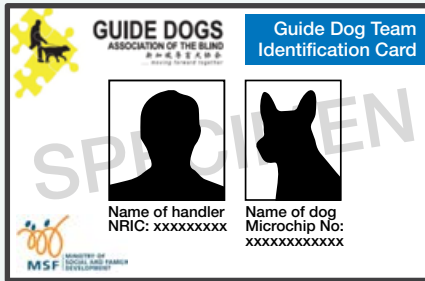


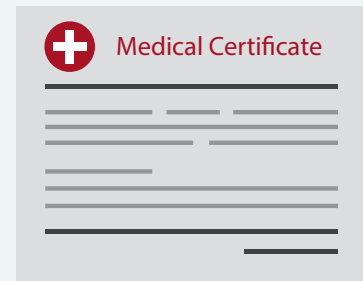
Guidelines on Guide Dogs on Board Our Taxis

The Land Transport Authority shared the latest guidelines on guide dogs and their handlers with all taxi companies. Here are the guidelines for reference.

Before Boarding



The guide dog handler must produce an identification for himself/herself and the guide dog before boarding the taxi. If the guide dog handler does not do so, cabbies can choose not to pick them up.



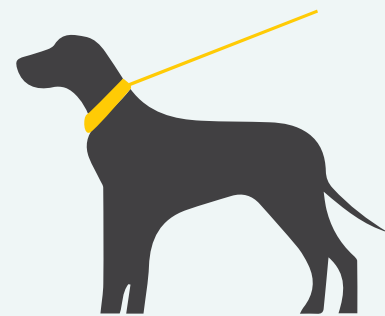
Cabbies who cannot be in close contact with live animals need to produce either:

- a valid medical certificate;
- a relevant health advisory regulation; or
- a notification of a related infectious or animal-borne disease issued by the Ministry of Health.

On Board the Taxi



The guide dog is only allowed on the floor of the rear seat throughout the trip.



The guide dog must be on a leash. It is not allowed to stray or annoy or be a nuisance to the cabby, soil or damage any property while on board the taxi.



The guide dog handler cannot feed the guide dog while they are on board the taxi.



The guide dog handler is liable for claims if the cabby is hurt or the taxi is damaged as a result of the guide dog while it is on board the taxi.