

MWG x Comfort Delgro Group Partnership Discount:

20% off admission to SZ and RW

Terms and Conditions

This ticket, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Promotion is applicable for online purchases from **17 Nov to 17 Dec 2022** only, limited to the first 1,500 transactions.
- Valid for single-park, same-day admission into the Singapore Zoo or River Wonders only, from **17 November 2022 – 14 February 2023** (both dates inclusive).
- 20% discount to Singapore Zoo or River Wonders is only applicable with the use of promotional code **CDGZIG20**.
- Promotional code must be keyed in at checkout. Promotional code will not be accepted once online transaction has been accepted.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass and long-term visit pass holders.
- Promotion is valid for Adult and Child full-priced tickets only:
 - Child is defined as a local resident aged 3 to 12 years old.
 - Senior Citizen ticket is not eligible for this promotion.
- Ticket is valid for single entry per stated park, on the stipulated date(s) booked.
- Limited to purchases of up to 4 Adult and 4 Child tickets per online transaction.
- Promotion is applicable for online purchases only.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups and ParkHopper ticket purchases.
- Flexible Pricing will not be accorded.
- Admission tickets purchased are not refundable or exchangeable for cash or kind.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced or expired tickets.
- For Adult & Child single park admission tickets,
 - Singapore Zoo admission includes complimentary tram service.
 - Singapore Zoo admission excludes Carousel rides and Houbii Rope Play. Tickets for these are sold separately.
 - River Wonders admission excludes Amazon River Quest boat ride. Ride tickets are sold separately.
- Tickets are available for purchase at WRS Group's online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- For online ticket purchase(s), WRS Group reserves the right to verify the proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage or injury

sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.

- Online purchase must be made with Singapore-issued AMEX, MasterCard, Visa cards and NETS Direct Debit cards from DBS, OCBC, POSB and UOB.
- Admission tickets purchased are eligible for membership conversion to a Family, Individual, or Concessionary Friends of Wildlife or Friends of Wildlife Plus membership. Terms and conditions apply.
- Late arrival to your booked timeslot for park admission may result in non-admittance. Admission at a later timing may be allowed, subject to availability.
- Admission tickets are non-refundable under any circumstances.
- WRS Group may take photographs/recordings of any park visitor, and use any photographs, recordings or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS Group's commercial advertising, promotion and/or marketing, without prior approval or compensation.
- In the event of dispute, WRS Group electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.