

## ANNEX E

### Terms & Conditions for UOB Debit Card ComfortDelGro Zig Application Promotion ("Promotion")

#### 1. Promotion

- 1.1. This UOB Debit Card ComfortDelGro [Zig](#) Application Promotion (the "**Promotion**") is valid from 21 August 2023 to 31 October 2023, both dates inclusive (the "**Promotion Period**").
- 1.2. By participating in this Promotion, you agree to be bound by the terms and conditions of this Promotion (the "**Terms**").
- 1.3. This Promotion is only open to individuals who are new-to-United Overseas Bank Limited ("**UOB**") debit cards.
- 1.4. To participate in this Promotion, you must satisfy all the following conditions:
  - (a) you must successfully submit an application for a new UOB One Debit Card, UOB Lady's Debit Card or KrisFlyer UOB Debit Card issued by UOB in Singapore (together, the "**UOB Cards**" and each, a "**UOB Card**") during the Promotion Period via the dedicated ComfortDelGro Zig ("CDG Zig") website for this Promotion (accessible via <https://www.uob.com.sg/personal/cards/partners/comfortdelgro.page>) or via scanning the QR code (<https://www.uob.com.sg/personal/cards/partners/comfort-delgrodc.page>) from a video displayed at the Nanyang Technological University SMEC (Smart Mobility Experience Center) (the "**Application**");
  - (b) you must not be an existing holder of any debit card issued by UOB in Singapore at the time when your Application is approved and you have not cancelled any of your UOB debit card(s) six (6) months prior to your Application approval date; and
  - (c) your Application must be approved by UOB during the Promotion Period.
- 1.5. UOB has the right at its discretion to approve or decline any Application and is neither obliged to give any reason or prior notice on any matter concerning the Application nor be liable to any party.

#### 2. Gift

- 2.1. If you satisfy all of the conditions set out in these Terms, you shall be eligible to receive CDG Zig Ride Vouchers worth S\$50 (the "**Gift**")
- 2.2. You are only entitled to the Gift once under this Promotion, regardless of the number of UOB Cards applied for under this Promotion.
- 2.3. If you are eligible to receive the Gift, a redemption notification setting out details on the redemption of the Gift will be sent to you via SMS to your Singapore mobile number based in UOB's records (or such other mode as UOB may determine in its sole discretion) approximately 45 days after the end of the Promotion Period (or such other date as UOB may determine in its sole discretion) (the "**Redemption Notification**").
- 2.4. The Gift will be issued in S\$10 denominations (or such other denomination as may be determined by UOB) in the form of voucher codes.

- 2.5. Each of the voucher codes will be embedded within the Redemption Notification. No replacement will be issued for a lost, stolen or destroyed Redemption Notification.
- 2.6. UOB reserves the right to decline any redemption of the Gift if any one of the requirements set out in the Redemption Notice is not met at the time of redemption. UOB will not be liable in any way for any delay in receipt of the Redemption Notice. No replacement will be issued for a misplaced, lost, stolen or destroyed Redemption Notice.
- 2.7. The Gift must be redeemed during the redemption period specified in the Redemption Notice and is only valid for rides in Singapore which are booked through the official **CDG Zig** mobile application. Standard tolls/surcharges (if any) will still be applicable and chargeable. UOB will not extend the Gift redemption period for any reason whatsoever.
- 2.8. Each voucher code is valid for single use only with no minimum spend.
- 2.9. Your use of the Gift remains subject to any terms and conditions as may be imposed by CDG Zig in its sole discretion. The Gift cannot be used in conjunction with other discounts, promotions or vouchers, unless otherwise stated.
- 2.10. To redeem your Gift, you must input the voucher code corresponding to your Gift in the official CDG Zig mobile application at the time of making your booking. Payment of the balance (if any) after utilising your voucher code in respect of your Gift must be made with a valid UOB Card. The voucher code will be considered redeemed in the event that you subsequently cancel your ride booking after your booking is confirmed. Any unused amount or value in a voucher is not refundable and will be forfeited.
- 2.11. Multiple voucher codes may not be used in a single transaction – in other words, you can only use one voucher at a time.
- 2.12. The Gift is strictly non-transferable and non-assignable. The Gift is not exchangeable for cash, credit or kind, in full or in part, and is not replaceable if lost, damaged or stolen. No reservation, refund or exchange of the Gift is allowed.
- 2.13. UOB may substitute any Gift with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 2.14. The Gift is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Gift and UOB assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Gift. Any dispute regarding the Gift is to be resolved directly with the merchant and/or supplier of the Gift. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Gift. For the purposes of this clause, "Gift" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Gift.
- 2.15. For the avoidance of doubt, the accounts of your new UOB Cards applied for under this Promotion must be in good standing at all times as determined by UOB in its absolute discretion. In the event that such account is delinquent, voluntarily or involuntarily suspended, cancelled, closed or terminated for any reason whatsoever before you receive the Gift, the Gift shall be forfeited and you shall not be entitled any compensation or payment whatsoever.
- 2.16. UOB may at its discretion forfeit the Gift, or, if already awarded, reclaim the Gift at your expense (whether by deducting any of your UOB accounts or otherwise) without payment, compensation, or having to give any reason whatsoever if the account(s) of your new UOB Cards applied for under this Promotion is closed or terminated within nine months from the date such accounts was opened.

### 3. General

- 3.1. The following persons shall not be eligible to participate in the Promotion:
- (a) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
  - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
  - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
  - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
  - (e) individuals who have participated in any other UOB debit card acquisition promotion during the same period.
- 3.2 UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of any reward under this Promotion or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or third-party applications, howsoever caused.
- 3.3 UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
- 3.4 Without prejudice to any of the other provisions in these Terms, if UOB determines that you are ineligible to participate in this Promotion or to receive any reward under this Promotion, UOB may in its sole discretion forfeit such reward, reclaim the reward or charge to and debit an amount equal to the value of the reward from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the reward through such means as UOB may determine in its sole discretion.
- 3.5 The Terms shall be read in conjunction with the prevailing UOB Cardmember Agreement and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
- 3.6 UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
- 3.7 Unless otherwise stated, this Promotion is not valid with other offers, privileges or promotions.

- 3.8 By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for all purposes in connection with this Promotion and to contact you, including by voice call or text message.
- 3.9 A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce the Terms.
- 3.10 The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.