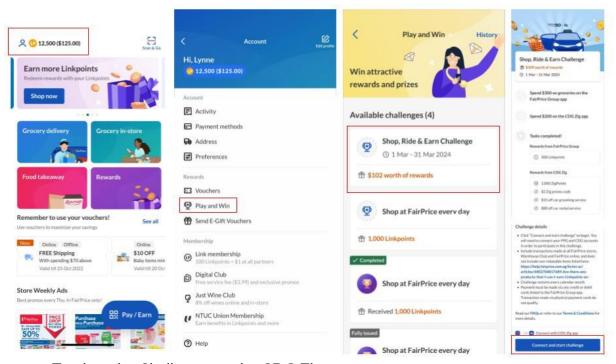
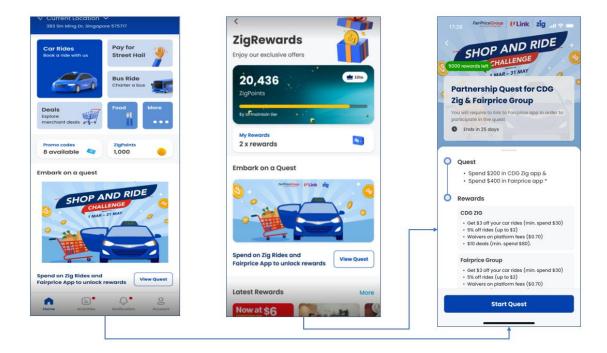
Terms and conditions for Shop, Ride & Earn Challenge

- The Shop, Ride & Earn Challenge ("Challenge") is organised by NTUC FairPrice Co-operative Ltd ("NTUC FairPrice"), NTUC Link Pte Ltd ("NTUC Link") and CDG Zig Pte Ltd ("CDG"), (collectively, the "Organiser").
- 2. A user's participation in this Challenge is subject to these Terms and Conditions and a user is deemed to have accepted these Terms and Conditions by virtue of their participation in the Challenge. The Terms and Conditions shall include any amendments, additions, replacements, variations and modifications hereto shall be final and binding on all users.
- 3. The Challenge is available only on the FairPrice Group ("FPG") app and CDG Zig app, downloaded from Apple App Store & Google Play store (FPG app: after iOS version 5.83.0 (35983) and Android version 5.80.0, CDG Zig app: version 6.18.0 for both iOS and Android).
- 4. To view the Challenge on the FPG app, tap on the profile icon on the top-left of the home page to go to the Account page. Select "Play and Win", and tap on "Shop, Ride & Earn Challenge" to be directed to the Challenge detail page.
 - o This is a step-by-step illustration and may not constitute the actual challenges visible on each user's Play and Win page.



- 5. To view the Challenge on the CDG Zig app,
 - O Tap on the Challenge banner on the homepage to go to the Challenge detail page for more information on the Challenge and current progress.
 - Alternatively, tap on ZigPoints on the homepage. This will lead to the ZigRewards page, and tap on the Challenge banner to view details of the Challenge and current progress.



- 6. The Challenge is eligible to users who have indicated their intention to participate by tapping on the "Connect and start challenge" button on the FPG app or "Start Quest" on the CDG Zig app. Members can accept the Challenge and connect the apps from either FPG app or CDG Zig app.
 - FPG and CDG Zig app accounts will need to be connected to participate in this Challenge.
- 7. Once the accounts are successfully connected, participation in the Challenge is automatically renewed for the consecutive months during the campaign period.
 - o If the FPG and CDG Zig app accounts are disconnected, it will be considered as a withdrawal in participation from the Challenge.
- 8. Each Link account is considered as a unique participant of the Challenge.
- 9. There will be 3 distinct Challenges across 3 Challenge periods ("Challenge Period").
 - (1) 1 March 00:00 to 31 March 2024 23:59,
 - (2) 1 April 00:00 to 30 April 2024 23:59,
 - (3) 1 May 00:00 to 31 May 2024 23:59.
- 10. Each Challenge will restart every calendar month as long as your FPG and CDG Zig app accounts remain connected. Qualifying Spend in each Challenge period is based on Eligible Orders made in each Challenge period.
- 11. Spending valid for each Challenge Period ("Qualifying Spend") will be based on the final nett amount spent on completed transactions after all discounts, promotions, offers and redemption of any promo codes, rewards points, unless otherwise stated
- 12. Redemption of promo code is applicable only for purchases made on FairPrice online at www.fairprice.com.sg and FairPrice Group app upon login, and for home delivery only.
 - Not applicable for FairPrice Scan & Go and Pay via the FairPrice Group app in stores
 - Applicable only for customer who has never ever placed any online order or Scan & Go order

- Promo code cannot be used for the purchase of certain restricted products, for example, certain infant milk formulas. Please visit FairPrice online for more details.
- O Qualifying spend refers to a nett spend of at least \$\$59.00 (excluding delivery fee, service fee, and any other surcharge) in a single transaction at NTUC FairPrice online ("FairPrice") during the promotional period.
- O Using a promo code in conjunction with other free gift promotions, may alter the minimum amount for delivery.
- O Additional charges, service fees and minimum net purchase amount for free home delivery may be required and may differ for promotional periods and will be in accordance to that stated on FairPrice online.
- O Promo codes are not exchangeable or refundable for cash or other goods and services.
- O FairPrice reserves the rights to vary/amend the privileges or terms and conditions of this promotion without prior notice.
- Other terms and conditions on FairPrice online apply
- 13. For the FPG app, the accumulated qualifying spend made in the Challenge Period is based on net sales amount after applying all discounts, rebates, discount vouchers, promo codes and fees.
 - O For online grocery delivery orders, the Qualifying Spend will be based on the final amount invoiced post delivery and will exclude all discounts, promotions, offers, promo codes, delivery fees, services fees and surcharges, unless otherwise stated.
 - O Purchase of the following items are excluded from the calculation of the accumulated qualifying spend: newspapers, magazines, infant milk powder (0 12 months), tobacco products, statutory items (4D, Singapore Sweep, TOTO and FairPrice Group Gift Cards / FairPrice Group Gift Vouchers), non-merchandises (carrier bags), membership, consultation, delivery and service fees.
 - O Challenge is only valid for orders for personal consumption. Business Orders will not count towards the spending attributed to the Challenge, unless otherwise stated.
 - An eligible online order will count towards the Qualifying Spend after delivery of the order is completed.
 - o An online order will be counted towards the month's Qualifying Spend if the order is delivered within 7 days of the next calendar month. If the delivery date of an online order is beyond the 7th day of the next calendar month, this online order will be counted towards next month's qualifying spend instead.
- 14. For the CDG Zig app, the accumulated Qualifying Spend is based on net sales amount after applying all discounts, offers and promo codes.
 - Qualifying Spend includes all completed transactions on CDG Zig app, which include Car Rides, Pay for Street Hail, Bus Rides, Airport Coaches, and Deals where payment has been made by the user within the Challenge Period.
 - O Rewards redemption and reward spend will not count as part of the Qualifying Spend.
 - O Any amount charged for GST by CDG Zig at the prevailing rate shall be excluded from the Qualifying Spend.

- O For the avoidance of doubt, if any transaction is not completed within the calendar month and still falls within the Challenge Period, it would be counted towards the Qualifying Spend for the subsequent month when the transaction is completed.
- 15. Transactions which shall be included under Qualifying Spend ("Eligible Order") are based on completed transactions on both FPG and CDG Zig apps:
 - o FPG app:
 - "Scan & Go" and "Pay / Earn" (Earn/redeem of Linkpoints and/or payment) in-store transactions at FairPrice, Cheers and Unity
 - Online grocery transactions (<u>www.fairprice.com.sg</u>) made with a FairPrice Group account connected to a Link membership
 - Transactions made with physical Link Rewards cards (Link card, NTUC card, nEbO card, Trust Link Credit/Debit Card, NTUC Link Credit/Debit Card) as a membership identifier in-stores will not qualify.
 - o CDG Zig app:
 - All in-app transactions on the CDG Zig app, including Car Rides, Pay for Street Hail, Bus Rides, Airport Coaches and Deals.
- 16. Rewards for each Challenge Periods are limited and will be awarded on a first completion basis.
- 17. The decision of the Organiser on all matters relating to this Challenge shall be final and binding. No correspondence or appeal shall be entertained. In the event of any inconsistency between the terms and conditions and any brochure, marketing or promotional material, these terms and conditions shall prevail.
- 18. The Organiser reserves the sole and absolute discretion to determine, substitute or change the rewards prior to the end of the Challenge Period provided that the reward shall be of similar value.
 - i) Each User can only complete the Challenge and redeem the reward once per calendar month during the Challenge Period.
 - ii) Rewards are non-transferable and non-exchangeable for any cash or credit in kind.
- 19. The Organiser reserves the right to terminate or suspend any of the promotions and/or add to, delete, change or vary these terms and conditions at any time or from time to time without prior notice.
- 20. The Organiser's decisions in any matter in relation to the Challenge shall be final and conclusive. The Organiser shall not be liable for any claims by users or any third-parties in respect of any claims or losses of any nature, including but not limited to, loss of profits, expectation loss, punitive, indirect, special, incidental, or consequential damages resulting from or in connection to this Challenge.
- 21. The Organiser reserves the sole and absolute right to disqualify or reject the participation of any user which it deems to be ineligible for the Challenge, be it under these terms and conditions or if any user has engaged in conduct that the Organiser considers inappropriate or unacceptable.
- 22. By participating in this Challenge, the user agrees to the collection, usage, and disclosure of data between NTUC FairPrice, NTUC Link and CDG Zig for the purpose of awarding rewards and personalising the user's experience for the Challenge and beyond.

- 23. All rewards must be claimed/redeemed within the stipulated period. Any rewards not claimed by the stipulated period may be forfeited, and no claims whatsoever for payment or compensation of any kind shall be entertained.
- 24. These terms & conditions shall be governed by the laws of Singapore and the users shall irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
- 25. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.